

## RETREAT TERMS AND CONDITIONS

These Retreat Terms and Conditions govern bookings for retreat programmes, and the retreat-specific schedule issued for the relevant programme, delivered by PT Lob and Flow International.

### ARTICLE 1. DEFINITIONS AND INTERPRETATION

- 1.1. In these Terms and Conditions, unless the context requires a different reading:
  - 1.1.a. **Organiser** means the entity identified in the retreat schedule and booking documents as provider of the retreat.
  - 1.1.b. **Participant** means each individual who attends the retreat or any part of it, whether paying directly or included in a group booking.
  - 1.1.c. **Group Leader** means the person who submits the booking on behalf of one or more Participants and who deals with the Organiser regarding that booking.
  - 1.1.d. **Retreat** means the programme described in the relevant retreat schedule, including sport activities, coaching, workshops, excursions and any Included Services.
  - 1.1.e. **Included Services** means the services expressly listed as included for the relevant Retreat in the retreat schedule.
  - 1.1.f. **Excluded Services** means any services, products or arrangements that are absent from the Included Services section of the retreat schedule.
  - 1.1.g. **Custom Retreat** or **Limited Services Retreat** means a Retreat where the Organiser supplies only the services listed as Included Services and where Participants arrange some or all other elements directly with Third Party Providers.
  - 1.1.h. **Third Party Provider** means any accommodation provider, airline, transport operator, activity operator, restaurant, insurer or other service provider that is independent from the Organiser.
  - 1.1.i. **Start Date** means the first calendar day of the Retreat as set out in the retreat schedule.
  - 1.1.j. **Force Majeure Event** means any event or circumstance beyond the reasonable control of the Organiser, including natural disasters, severe weather, epidemics or pandemics, action by government authorities, strikes or industrial disputes affecting third parties, disruption of transport networks and similar events.
- 1.2. Headings serve reference purposes and do not affect interpretation.
- 1.3. References to written communication include email and other agreed electronic systems.

### ARTICLE 2. APPLICATION OF THESE TERMS

- 2.1. These Terms and Conditions apply to every Retreat and to every Participant once the Organiser confirms a booking.
- 2.2. The Group Leader represents and confirms that:
  - 2.2.a. the Group Leader has authority to submit the booking on behalf of all named Participants;
  - 2.2.b. all information supplied in the booking is complete and accurate;
  - 2.2.c. the Group Leader has supplied a copy of these Terms and Conditions to every Participant; and
  - 2.2.d. each Participant agrees to comply with these Terms and Conditions.
- 2.3. In case of any inconsistency between these Terms and Conditions and a retreat schedule, the retreat schedule governs the description of Included Services and pricing for that particular Retreat, and these Terms and Conditions govern all legal rights and obligations.

### ARTICLE 3. RETREAT DESCRIPTION, SCHEDULES AND INCLUDED SERVICES

- 3.1. Each Retreat will have a retreat schedule issued by the Organiser that sets out:
  - 3.1.a. dates and location;
  - 3.1.b. sport or activity focus, target skill or experience level and indicative daily structure;
  - 3.1.c. included Services such as coaching sessions, equipment, accommodation, meals, in-country transfers and excursions (if applicable); and
  - 3.1.d. pricing structure and payment schedule.
- 3.2. Services appear as Included Services only where the retreat schedule lists them expressly in that section.
- 3.3. Excluded Services remain the responsibility of Participants and may include items such as international and domestic flights, passports and visas, travel and medical insurance, additional coaching sessions, alcohol, extra activities, optional excursions, restaurant bills, personal purchases and service charges.
- 3.4. For Retreats described as Custom Retreat or Limited Services Retreat, the Organiser provides only the services described as Included Services in the retreat schedule and no package exists for other aspects of the trip.

#### **ARTICLE 4. BOOKINGS, ACCEPTANCE AND CONTRACT FORMATION**

- 4.1. A booking request may be submitted through the Organiser's website, by email or through another approved system.
- 4.2. A binding contract arises when the Organiser issues written confirmation of the booking and receives the deposit in cleared funds within the period specified in the retreat schedule.
- 4.3. For online bookings, Participants and Group Leaders must complete an acceptance step that links directly to these Terms and Conditions and confirms agreement before payment proceeds.
- 4.4. For offline bookings, the Organiser may require a signed registration form that incorporates or attaches these Terms and Conditions, or an email confirmation that clearly accepts them.

#### **ARTICLE 5. PRICING, DEPOSITS, PAYMENT TERMS AND TAXES**

- 5.1. The retreat schedule sets out the total price, currency, deposit amount, payment milestones and any supplements or discounts.
- 5.2. Unless the retreat schedule states otherwise:
  - 5.2.a. a deposit of 20% (twenty percent) of the total price is payable immediately upon booking confirmation;
  - 5.2.b. the balance of the total price is payable no later than 30 (thirty) days before the Start Date;
  - 5.2.c. payments must arrive in the full amount requested, with Participants bearing all bank charges, transfer fees and card surcharges; and
  - 5.2.d. failure to pay the deposit or balance within the specified period permits the Organiser to treat the booking as cancelled by the Participant and to apply the cancellation terms in Article 11.
- 5.3. Prices may be stated in Indonesian Rupiah or in another currency. Where the retreat schedule uses a foreign currency, the Organiser may fix exchange rates and payment methods in that schedule.
- 5.4. Where Indonesian VAT or other indirect taxes apply to Included Services, the Organiser will apply them according to Indonesian law and information in the retreat schedule.

#### **ARTICLE 6. PARTICIPANT ELIGIBILITY, HEALTH AND FITNESS**

- 6.1. The retreat schedule may set a minimum age for participation. Where minors attend, a parent or legal guardian must sign all required consents and indemnities and may need to accompany the minor as determined by the Organiser.
- 6.2. The Organiser may specify minimum skill or experience levels for certain sport activities. The booking process may include screening questions, and the Organiser may request additional information or evidence of capability.
- 6.3. Each Participant confirms that they:

- 6.3.a. are medically and physically fit for the activities included in the Retreat;
  - 6.3.b. have disclosed all existing medical conditions, injuries, disabilities, medications and allergies that could affect safety or participation;
  - 6.3.c. will update the Organiser without delay if any relevant condition changes before the Start Date; and
  - 6.3.d. will follow any recommendation by a qualified medical practitioner regarding participation limits or restrictions.
- 6.4. The Organiser may, in its discretion where safety or welfare requires this, restrict or terminate a Participant's involvement in any activity, or require a Participant to obtain medical clearance before certain activities.

#### **ARTICLE 7. TRAVEL, VISAS AND IMMIGRATION**

- 7.1. Unless the retreat schedule states that specific travel segments are Included Services, Participants arrange and pay for travel to and from the Retreat, including flights, ground transport and any pre or post Retreat stays.
- 7.2. Each Participant remains responsible for:
- 7.2.a. a valid passport with any required validity period;
  - 7.2.b. the correct visa type and any stay permits for Indonesia and any transit country;
  - 7.2.c. compliance with entry, exit, health and customs rules; and
  - 7.2.d. any penalties, costs or losses arising from refusal of entry, deportation, missed flights or similar events.
- 7.3. Where airport or port transfers appear as Included Services, the retreat schedule will set out meeting points, time windows, contact details and any surcharge for late arrivals or missed transfers.
- 7.4. Immigration and border decisions rest exclusively with government authorities. The Organiser has no ability to influence those decisions and assumes no responsibility for their outcomes.

#### **ARTICLE 8. SAFETY RULES AND PARTICIPANT CONDUCT**

- 8.1. Participants must attend safety briefings and equipment inductions arranged by the Organiser or relevant Third Party Provider.
- 8.2. During all activities forming part of a Retreat, Participants must:
- 8.2.a. follow all instructions from guides, coaches, instructors and authorised staff;
  - 8.2.b. use equipment in the manner explained during briefings and inductions;
  - 8.2.c. respect local communities, customs, religious practices and environmental protections; and
  - 8.2.d. comply with any applicable laws, regulations and venue rules.
- 8.3. Participants must avoid behaviour that places themselves, other Participants, staff or third parties at risk, including disruptive conduct, harassment, discrimination, violence, consumption of alcohol or drugs before or during activities where this undermines safety, and any action that may cause damage to property.
- 8.4. The Organiser may remove a Participant from an activity or, in severe cases, from the Retreat, where behaviour breaches these standards, where safety is compromised or where a Participant ignores reasonable instructions. No refund applies in such circumstances, and the Participant remains responsible for any additional costs arising.

#### **ARTICLE 9. INCLUSIONS, EXCLUSIONS AND CUSTOM / LIMITED SERVICES RETREATS**

- 9.1. Included Services appear in the retreat schedule for each Retreat, and the Organiser assumes responsibility for arranging and delivering those services, directly or through Third Party Providers.
- 9.2. Excluded Services remain outside the Organiser's responsibilities. Participants enter direct contracts with Third Party Providers for those services, and any failure, delay or deficiency regarding Excluded Services lies within those direct relationships.
- 9.3. For Custom Retreat or Limited Services Retreat formats, the Organiser:

- 9.3.a. provides a defined set of Included Services, which may focus on coaching, programme design, limited coordination or selected activities;
- 9.3.b. may introduce Participants to Third Party Providers for accommodation, meals, transport or additional activities, without acting as agent for those providers;
- 9.3.c. does not supply a combined package that covers Excluded Services; and
- 9.3.d. assumes no responsibility for pricing, quality, safety, cancellation or service levels delivered by Third Party Providers under direct contracts with Participants.

#### **ARTICLE 10. INSURANCE REQUIREMENTS**

- 10.1. Every Participant must obtain travel insurance from a reputable insurer that provides cover for:
  - 10.1.a. emergency medical treatment and hospital costs;
  - 10.1.b. medical evacuation and repatriation;
  - 10.1.c. trip cancellation, interruption or curtailment; and
  - 10.1.d. personal liability and cover for the specific sport and adventure activities included in the Retreat.
- 10.2. The Organiser may request proof of insurance before the Retreat and may decline participation where a Participant fails to provide evidence of suitable cover.
- 10.3. Insurance claims remain a matter between the Participant and the insurer. The Organiser will provide reasonable assistance, for example confirmation of services, but bears no responsibility for an insurer's decisions.

#### **ARTICLE 11. PARTICIPANT CANCELLATIONS AND REFUNDS**

- 11.1. A Participant or Group Leader may cancel a booking by written notice to the Organiser. Cancellation takes effect on the date the Organiser receives the notice.
- 11.2. Unless the retreat schedule specifies different percentages, the following cancellation charges apply on the total price per Participant:
  - 11.2.a. cancellation 31 days or earlier before the Start Date: loss of an administrative fee of 20% (twenty percent) of the total price;
  - 11.2.b. cancellation 30 days or fewer before the Start Date: loss of 100% of the total price.
- 11.3. Deposits are generally non-refundable and may be transferable only where the Organiser expressly agrees to a transfer to another Participant or another Retreat. Any transfer may be subject to an administrative fee.
- 11.4. Participants should review their travel insurance to determine whether cancellation benefits apply and should submit any eligible claim directly to their insurer.

#### **ARTICLE 12. CHANGES AND CANCELLATIONS BY THE ORGANISER**

- 12.1. The Organiser may cancel a Retreat for reasons including, without limitation:
  - 12.1.a. failure to reach a minimum number of confirmed Participants;
  - 12.1.b. Force Majeure Event;
  - 12.1.c. serious illness, injury or unavailability of key coaching or guiding staff where no suitable replacement is available; and
  - 12.1.d. closure or unavailability of essential venues where no suitable alternative can be arranged.
- 12.2. In the event of cancellation by the Organiser before the Start Date for reasons other than Participant default, the Organiser will, at its discretion:
  - 12.2.a. provide a full refund of payments received for that Retreat;
  - 12.2.b. offer credit for a future Retreat of equivalent value;
  - 12.2.c. offer transfer to another Retreat; or
  - 12.2.d. agree another solution with the Participant or Group Leader.

- 12.3. The Organiser may modify elements of the itinerary, location, sequence of activities or accommodation where required by weather, safety, operational needs or availability of Third Party Providers.
- 12.4. The Organiser will seek to provide activities and services of equivalent quality where material changes occur.

#### **ARTICLE 13. FORCE MAJEURE**

- 13.1. Where a Force Majeure Event affects the ability of the Organiser to deliver the Retreat, to deliver any part of the Retreat, or to deliver it on the planned dates or at the planned location, the Organiser may:
- 13.1.a. reschedule the Retreat;
  - 13.1.b. modify the itinerary;
  - 13.1.c. shorten the Retreat; or
  - 13.1.d. cancel the Retreat.
- 13.2. Financial consequences of a Force Majeure Event will be managed in line with Indonesian law, the retreat schedule and any separate policy issued by the Organiser, taking into account non-refundable costs already committed to Third Party Providers and any recovery through insurance.

#### **ARTICLE 14. PERSONAL PROPERTY, EQUIPMENT AND DAMAGE**

- 14.1. Participants remain responsible for their personal belongings, including luggage, electronic devices, money, passports, visas, tickets and sports equipment they bring.
- 14.2. The Organiser does not insure personal property and accepts no responsibility for loss, theft or damage regarding such items, whether during travel, accommodation or activities, except where Indonesian law requires liability for proven negligence by the Organiser.
- 14.3. Equipment supplied by the Organiser or Third Party Providers must be used in accordance with instructions. Participants are responsible for any loss or damage arising from misuse, negligence or deliberate action.
- 14.4. Participants are responsible for any damage they cause to accommodation, vehicles, venues or equipment. The Organiser may recover repair or replacement costs from the Participant or Group Leader and may require immediate payment at the Retreat location.

#### **ARTICLE 15. RISK ACKNOWLEDGEMENT AND ASSUMPTION**

- 15.1. The sport and adventure activities included in the Retreat inherently involve physical exertion and exposure to risks such as slips and falls, weather changes, environmental hazards, collisions, equipment failure, transport incidents and limitations on immediate access to medical care.
- 15.2. By attending the Retreat, each Participant:
- 15.2.a. acknowledges awareness of the nature of the activities and associated risks;
  - 15.2.b. confirms voluntary participation
  - 15.2.c. accepts that some risks cannot be removed without changing the fundamental character of the activities; and
  - 15.2.d. agrees to take reasonable care for personal safety and for the safety of others.

#### **ARTICLE 16. LIABILITY AND INDEMNITY**

- 16.1. The Organiser remains liable where Indonesian law requires this, including liability for death or personal injury caused by the negligence of the Organiser or its employees within the scope of their duties.
- 16.2. To the maximum extent permitted by Indonesian law, the Organiser:
- 16.2.a. excludes liability for loss, damage, expense or injury arising from Excluded Services supplied by Third Party Providers under direct contracts with Participants;
  - 16.2.b. excludes liability for indirect or consequential loss, including loss of profit, loss of opportunity, loss of enjoyment and similar claims;

- 16.2.c. limits total liability for any claim (other than liability that Indonesian law prohibits from limitation) to the total price paid by the relevant Participant for the Retreat; and
  - 16.2.d. excludes liability for events or outcomes that result primarily from a Participant's breach of these Terms and Conditions, failure to follow instructions, or misuse of equipment or facilities.
- 16.3. Each Participant indemnifies and keeps indemnified the Organiser from and against claims, losses, damages, costs and expenses arising from:
- 16.3.a. breach of these Terms and Conditions;
  - 16.3.b. damage to property or facilities caused by the Participant;
  - 16.3.c. claims brought by other Participants or third parties due to the Participant's actions or omissions; and
  - 16.3.d. fines, penalties or charges imposed by authorities due to the Participant's conduct.

#### **ARTICLE 17. PHOTOGRAPHY, MEDIA AND INTELLECTUAL PROPERTY**

- 17.1. The Organiser may capture photographs and video during the Retreat for operational records and marketing purposes.
- 17.2. Participants may choose whether to permit use of images in which they are identifiable for marketing materials, websites and social media. The Organiser will provide a consent mechanism in the booking process or on site and will respect the choice recorded.
- 17.3. Group images in which individuals appear incidentally may be used in general marketing materials, provided the Organiser acts reasonably regarding privacy and dignity of Participants.
- 17.4. Training materials, session plans, manuals, videos and other content supplied by the Organiser remain the intellectual property of the Organiser. Participants receive a personal, non-transferable licence to use any materials supplied for their own personal development. Commercial use, distribution or reproduction requires prior written consent from the Organiser.

#### **ARTICLE 18. DATA PROTECTION AND PRIVACY**

- 18.1. The Organiser collects, uses and stores personal data required for bookings, Retreat delivery, risk management and legal compliance. This may include identity data, contact details, passport and visa information, health and dietary information, payment references and emergency contact details.
- 18.2. Personal data may be shared with Third Party Providers to the extent required to deliver Included Services, for example accommodation providers, transport operators, activity providers and insurers.
- 18.3. The Organiser may store or process data using systems located outside Indonesia, including cloud-based platforms, while applying reasonable technical and organisational measures to safeguard personal data.
- 18.4. Further details appear in the Organiser's privacy notice or policy, which forms part of the information supplied to Participants.

#### **ARTICLE 19. COMPLAINTS AND DISPUTE RESOLUTION**

- 19.1. Participants should raise any concern during the Retreat promptly with the trip leader or designated contact so that the Organiser has an opportunity to address the issue at the time.
- 19.2. If a concern remains unresolved, the Participant may submit a written complaint within 5 (five) days after the Retreat ends, describing the issue, relevant dates, names of persons involved and the outcome sought.
- 19.3. The Organiser will review the complaint, request any additional information required and aim to provide a written response within a reasonable period.
- 19.4. Where a dispute continues after internal review, the parties may agree to mediation in Indonesia before commencing court or arbitration proceedings.

#### **ARTICLE 20. GOVERNING LAW, LANGUAGE AND JURISDICTION**

- 20.1. These Terms and Conditions and any dispute or claim arising from or in connection with them or a Retreat are governed by the laws of the Republic of Indonesia.



- 20.2. The parties submit to the exclusive jurisdiction of the courts of Indonesia, or to arbitration administered by *Badan Arbitrase Nasional Indonesia* | Indonesian National Arbitration Board (BANI), Indonesia, in accordance with the applicable rules of that institution.
- 20.3. In accordance with Indonesian language rules for contracts, the parties may prepare these Terms and Conditions in both Indonesian and English. Each language version has equal legal force. The parties may agree in the retreat schedule which version will prevail in case of difference in interpretation.

#### **ARTICLE 21. NOTICES**

- 21.1. Any notice under these Terms and Conditions must be in writing and delivered by:
- 21.1.a. hand;
  - 21.1.b. registered or recorded delivery post;
  - 21.1.c. courier service; or
  - 21.1.d. email to the address or email specified by the receiving party for such purposes.
- 21.2. notice will be treated as received:
- 21.2.a. at the time of delivery by hand;
  - 21.2.b. on the date stated in the delivery records of the postal or courier service; or
  - 21.2.c. at the time of transmission for email, provided no automatic error message indicates failure of delivery.

#### **ARTICLE 22. ASSIGNMENT AND SUBCONTRACTING**

- 22.1. The Organiser may engage subcontractors and Third Party Providers to deliver all or part of the Included Services, while remaining responsible for the overall organisation of the Retreat as set out in these Terms and Conditions.
- 22.2. Participants may transfer a booking to another person only with the Organiser's prior written agreement and subject to any administrative fee and conditions that the Organiser reasonably applies.

#### **ARTICLE 23. SEVERABILITY**

- 23.1. If any provision of these Terms and Conditions is held invalid or unenforceable by a competent authority, the remaining provisions continue in full force and effect. The parties will replace any invalid or unenforceable provision with a valid provision that reflects, as far as permitted, the original commercial and legal intent.

#### **ARTICLE 24. ENTIRE AGREEMENT AND UPDATES**

- 24.1. These Terms and Conditions, together with the applicable retreat schedule, booking confirmation, registration forms and any written variations agreed by the parties, form the entire agreement between the Organiser and Participants in relation to the relevant Retreat.
- 24.2. The Organiser may update these Terms and Conditions from time to time. The version in force on the date of booking confirmation applies to that booking, unless the parties agree in writing to apply a later version.

Participant  
Signature:  
(if 18 years or older /  
Parent or Legal  
Guardian if signing on  
behalf of a Minor)

Name:

Capacity:

☐ Participant ☐ Parent / Legal Guardian

Date:

## SCHEDULE 1 – RETREAT DETAILS AND INCLUDED SERVICES

### A. RETREAT SUMMARY

Retreat Title:

Organiser Legal Name: PT Lob and Flow International

Dates: Start Date:

End Date:

Primary Location: Bali, Indonesia

Sport or Activity Focus: Padel

Retreat Type (tick): ☐ Fully Inclusive Retreat  
☐ Custom / Limited Services Retreat

Experience / Fitness Level ☐ Novice  
☐ Intermediate  
☐ Advanced  
☐ Professional

Participant Numbers: Minimum:  
Maximum:

Minimum Age: 13 years

Lob & Flow retreats are designed for family participation and may include a limited number of minors. Parental participation and separate consent are required for each minor.

### B. INCLUDED SERVICES

Category	Description of Inclusions	
Airport Transfers:	<input type="checkbox"/>	Yes
	<input type="checkbox"/>	No
Accommodation:	Venue:	
	Number of Nights:	
Meals:	Daily healthy breakfast and lunch	
Sport:	Padel	
Sporting Club:	Jungle Padel	
Equipment Use:		
Assessment:	Personal Feedback from Coach and Technical Student Profile	
Private Coaching:	sessions	
Training:	sessions	
	1	Physical training class for padel
Participation:	Americano Tournament with prizes	
	Unlimited	Recovery Access (Sauna, Ice Bath)
	1	Assisted Stretching - pure bliss for your muscles
Wellbeing:	2	Yoga sessions
	1	Sound healing session
	1	Breathwork session



	1	Massage
Transfers	Airport / local transfers included	
Excursions:	<input type="checkbox"/>	Water Purification - Balinese Cleansing Practice at a Water Temple with a Priest
(Included excursions and / or cultural activities)	<input type="checkbox"/>	Day Trip to see the real Bali, with licensed guide
Other Inclusions:	Welcome pack, translation, on-site support	
	Professional photographs	

### C. EXCLUDED SERVICES

- a. Travel to and from the Retreat (international and domestic):
- b. Visas, passports, entry and exit charges, health documents:
- c. Insurance (travel, medical, sport-specific, property):
- d. Meals and drinks excluded from the table in Section B:
- e. Extra coaching, private sessions, optional activities and excursions:
- f. Personal expenses (for example laundry, spa, shopping, extra transport, tips):
- g. Other exclusions specific to this Retreat:

### D. PRICING AND PAYMENT

Currency:	<input type="checkbox"/>	IDR	<input type="checkbox"/>	USD	<input type="checkbox"/>	EUR
Price:	per participant					
Payment Structure:	20%	non-refundable deposit on booking				
	Balance	no less than 30 days before retreat date				
Bank Details:	Account Name:	PT Lob and Flow International				
	Bank Name:	CIMB NIAGA				
	Branch Name:	Denpasar				
	Branch Address:	Jalan Subak Sari 13, Tibubeneng, Kec. Kuta Utara, Kab Badung, Bali, Indonesia				
	Swift Code	BNIAIDJXXX				
	Bank Code:	022				
	Branch Code:	0424				
	Branch Code:	37003				

## SCHEDULE 2 – DECLARATIONS AND ACKNOWLEDGEMENTS

### SECTION A. PARTICIPANT IDENTIFICATION

If the Participant is a Minor (under 18 years), Sections A to I must be completed for the Minor and Section J must be completed and signed by the Parent or Legal Guardian.

Full Name:

(as per passport)

Date of Birth:

(dd / mmm / yyyy)

Age:

☐ Adult

☒ Minor

Passport Number:

Nationality:

Email Address:

Mobile Number:

(including country code)

Residential Address: Street:

City:

Region:

Country:

Postal

Code:

### SECTION B. MEDICAL HISTORY AND CURRENT HEALTH

Please answer fully and accurately. Attach additional pages if required.

General

Health

Status:

☐ Excellent

☐ Good

☐ Fair

☐ Require regular medical supervision

Medical Conditions:

(Existing or Past)

For example heart or circulatory conditions, high or low blood pressure, respiratory conditions including asthma, diabetes, epilepsy or seizures, musculoskeletal injuries, joint problems, surgery within the last twelve months, mental health conditions, or other diagnoses relevant for sport activities

Allergies or Adverse  
Reactions:

(for example medications, foods, insect bites or stings, latex, environmental triggers)

Current Medications  
and Treatment Plans:

Physical Limitations  
or Restrictions:

Pregnancy:

☐ Pregnant

Weeks' Gestation

Restrictions or  
Guidance from  
Medical Practitioner:

Other Information:

(To assist staff in  
managing health and  
safety during the  
Retreat)

## SECTION C. EMERGENCY CONTACTS

Provide details for two contacts who can make decisions in an emergency.

Full Name:

Relationship:

Email Address:

Mobile Number: (including country code)

Residential Address: Street:

City:

Region:

Country:

Postal  
Code:

Full Name:

Relationship:

Email Address:

Mobile Number: (including country code)

Residential Address: Street:

City:

Region:

Country:

Postal  
Code:

## SECTION D. TRAVEL AND MEDICAL INSURANCE

I confirm that I have comprehensive travel and medical insurance that covers:

- emergency medical treatment and hospital costs;
- medical evacuation and repatriation;
- trip cancellation, interruption or curtailment;
- personal liability;
- the sport and adventure activities included in this Retreat.

☐ Yes

Insurance details:

Insurer:

Policy Number:

Policy Holder Name:

Emergency Assistance Number: (including country code)

☐ No Policy purchase in progress (policy details will be supplied before travel)

## **SECTION E. RISK ACKNOWLEDGEMENT AND PARTICIPATION CONSENT**

By signing this Section, the Participant confirms understanding of the points below and agrees to proceed on that basis.

1. I understand that the Retreat involves physical exertion and sport activities which carry inherent risks, including but not limited to strains and sprains, falls, collisions, contact with equipment, weather effects, surface irregularities, use of walls and glass, and limited immediate access to medical care in some locations.
2. I confirm that I consider myself physically and mentally able to participate in the planned activities, having regard to the medical information I have provided and any advice received from medical practitioners.
3. I agree to follow all safety briefings, written guidelines and instructions given by coaches, guides, instructors and authorised staff, and to use equipment only for its intended purpose.
4. I agree to monitor my own condition throughout activities, to stop and seek assistance if I feel unwell or unsafe, and to inform staff promptly regarding any incident, near miss, injury or change in health status.
5. I understand that risk cannot be removed entirely from the activities and that participation remains voluntary.

If the Participant is a Minor, the Parent or Legal Guardian must sign the consent in Section J.

## **SECTION F. MEDICAL TREATMENT CONSENT**

To be signed by the Participant (adult) or the Parent / Legal Guardian (for a Minor).

1. I authorise the Organiser and its staff to arrange first aid and such medical assessment and treatment as appears reasonably necessary during the Retreat where urgent care is required.
2. I authorise the Organiser and its staff to share relevant medical information from this form with medical professionals and emergency services where this assists safe and effective care.
3. I understand that decisions regarding treatment remain with the attending medical professionals and that the Organiser will seek to contact the emergency contacts as soon as reasonably practicable.
4. I accept responsibility for medical costs, evacuation expenses and related charges which are not covered by my insurance or by mandatory schemes.

## **SECTION G. PHOTOGRAPHY AND MEDIA CONSENT**

The Organiser may capture photos and video during the Retreat. These may feature individuals or groups in sport activities, workshops, meals and social settings. Please indicate your preferences.

1. Identifiable images for marketing use

I consent to the use of identifiable images and video of me for the Organiser's marketing materials, including websites, brochures, and social media channels.

☐ Yes, I consent

☐ No, I do not consent

2. Identifiable images for internal use

I consent to the use of identifiable images and video of me for internal purposes such as staff training, reporting, and incident documentation, which are not distributed publicly.

☐ Yes, I consent

☐ No, I do not consent

3. Group images and incidental appearance

I understand that I may appear incidentally in group images where the focus is the activity or group environment rather than any specific individual. The Organiser will act reasonably in relation to dignity and context.

4. Social media tagging

I agree that the Organiser may tag my user account on social media platforms where I have tagged the Organiser or the Retreat, or where I have expressly requested tagging.

☒ Yes, I  
consent

☐ No, I do not consent

## SECTION H. DATA PROTECTION AND COMMUNICATION PREFERENCES

1. Data use acknowledgement
2. I acknowledge that the Organiser collects, uses and stores my personal data, including sensitive health information, for the purposes of:
  - managing my booking and participation in the Retreat;
  - planning and delivering activities safely;
  - complying with legal and regulatory obligations;
  - managing incidents, complaints and insurance matters;
  - communicating regarding this Retreat and any directly related follow-up.

3. Data sharing

I acknowledge that my personal data may be shared with third party providers involved in the Retreat, such as accommodation providers, transport operators, activity providers, insurers and medical providers, where this is necessary for safe and effective delivery of services.

4. Cross-border processing

I acknowledge that my personal data may be stored or processed on systems located outside Indonesia, including secure cloud-based platforms, with reasonable technical and organisational measures applied to protect that data.

5. Marketing communications

I consent to receive occasional information from the Organiser regarding future retreats or related services, using the contact details supplied in this form. I understand that I may withdraw this consent at any time via the unsubscribe mechanism or by contacting the Organiser.

☐ Yes, I  
consent

☐ No, I do not consent

## SECTION I. DECLARATION BY PARTICIPANT (ADULTS ONLY)

To be completed where the Participant is 18 years or older.

1. I confirm that all information in this form is complete and accurate to the best of my knowledge.
2. I agree to notify the Organiser promptly in writing if any material change occurs in my health, medications, emergency contacts or insurance details between the date of signing this form and the Start Date of the Retreat.
3. I confirm that I have read and understood the Retreat Booking Terms and Conditions and the retreat schedule for this programme, and that my participation proceeds on that basis.

Participant

Signature:

(if 18 years or older /

Parent or Legal

Guardian if signing on

behalf of a Minor)

Name:

Capacity:

Date:

☐ Participant ☐ Parent / Legal Guardian

## SECTION J. PARENT OR LEGAL GUARDIAN CONSENT (FOR MINOR PARTICIPANTS)

To be completed when the Participant is under 18 years of age.

Full Name of Minor:

(as per passport)

Date of Birth:

(dd / mmm / yyyy)

Age:

☐

Adult

☐

Minor

Passport Number:

Nationality:

Full Name of Parent

/ Legal Guardian:

Passport Number:

Nationality:

Email Address:

Mobile Number:

(including country code)

Residential Address:

(if different to Section A) Street:

City:

Region:

Country:

Postal  
Code:

### 1. Authority and participation consent

I confirm that I am the Parent or Legal Guardian of the Minor Participant named above, and that I have legal authority to make decisions regarding the Minor's participation in this Retreat.

I have read and understood the Retreat Booking Terms and Conditions and the retreat schedule. I give consent for the Minor Participant to attend and participate in all activities that are suitable for their age and skill level, subject to any restrictions described in this form or agreed with the Organiser in writing.

### 2. Health, medical and insurance responsibility

I confirm that the health and medical information provided in Sections B and C relating to the Minor Participant is complete and accurate to the best of my knowledge.

I agree to notify the Organiser promptly regarding any change in the Minor's health, medications or other relevant circumstances before the Start Date.

I confirm that the Minor Participant is covered by an insurance policy that complies with the requirements set out in Section D and in the Terms and Conditions, or that such cover will be in place before travel.

### 3. Behaviour and supervision

I acknowledge that the Minor Participant must follow all safety briefings, codes of conduct and instructions issued by staff.

I understand that the Organiser may restrict or terminate the Minor's participation in any activity or in the Retreat where behaviour, health or safety concerns require this.

I accept responsibility for additional costs arising from such measures, including alternative accommodation or travel arrangements, where these costs arise from the Minor's behaviour or failure to follow instructions.

### 4. Financial responsibility

I accept responsibility for all payments in respect of the Minor Participant's booking and for any additional costs, damage charges or fees reasonably incurred due to the Minor's actions during the Retreat.

### 5. Medical treatment, photography and data consent for the Minor



I give the medical treatment consent set out in Section F on behalf of the Minor Participant.

I indicate the Minor's photography and media preferences in Section G and give those consents on their behalf.

I give the data protection and communication consents in Section H on behalf of the Minor Participant, to the extent required for delivery of the Retreat and associated services.

Parent / Legal Guardian declaration

I confirm that I have discussed the nature of the Retreat and the sport activities with the Minor Participant in a manner appropriate for their age and maturity, including the presence of physical and environmental risks. I agree that participation is appropriate for the Minor Participant.

Parent / Legal

Guardian Signature: \_\_\_\_\_

Name of Parent /

Legal Guardian: \_\_\_\_\_

Date: \_\_\_\_\_

The Organiser will retain this Schedule with the booking record and will make it available to relevant staff and third-party providers strictly for the purposes described.